

People Directorate

Principal Teacher of Instrumental Music Service: Shonagh Stevenson

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Our Ref: SS/

Your Ref:

Date: 23 March 2020



Dear Parent/Carer

INSTRUMENTAL INSTRUCTION

I understand that you will be keen to know what plans we are putting in place regarding your child's instrumental instruction in school. We have entered uncharted territory and have considered our plans carefully.

If you pay for your child's instruction there will be no charge for term 4 (April – June 2020).

If you have already paid in full or have paid more than required via iPay, we will undertake to make a refund to your payment card registered on iPay. If however, you have fully paid or paid more than required via debtors account/invoice, we will arrange to distribute a cheque to you. Those who have fully paid will receive a £50 refund for the final term or £25 refund if they are a sibling who is required to make payments.

If you pay by standing order/direct debit, please confirm that you have fully paid for Instrumental Tuition, following the final term reduction, prior to cancelling any future payments for April – June.

Please be aware that due to the current situation this process will take some time and is subject to delay, but we will do our best to complete this as soon as possible.

Instructors have ensured your child has enough work to progress their learning at home meantime, but are planning additional learning tasks and activities for your child on-line through Glow. Your child will receive contact from their instructor through this secure platform over the next couple of weeks.

We are keen to support your child over the course of the next few months and understand that there will be different pressures at different times for everyone. Our aim is that your child continues to enjoy playing so that the skill they have developed up to now continues. If at all possible, we would encourage you to ensure some regular practice times across each week. We will keep you updated via e-mail and post out regular updates on Twitter and FB.

I understand that you may have questions so please contact us at musicservices@south-ayrshire.gov.uk. If any e-mail details have changed since you returned your 2019/2020 agreement form (or if you did not supply it at the time) please let us know.

In the meantime I wish you, your child(ren) and family well and thank you for the support we have been receiving.

With kindest regards

Shonagh Stevenson
Principal Teacher Instrumental Music Service